

Good afternoon,

Time Out Group is committed to giving our membership access to the very best activities and highly trained staff, alongside venues that are suitable and enjoyable. We have really had to change our operations during the ongoing pandemic and as a result we have produced an amazing business plan to keep our charity sustainable and fit for the future. We pride ourselves in pricing our activities very competitively in the market in order to accommodate all. We want to be around for many years to come offering services that are both unique and member led. We have worked very hard at securing additional funds this year and the previous year to survive through lockdowns and restrictions that have really hindered our ability to income generate. Now we are through the worst (fingers crossed) we can start to plan ahead for the year.

All our sessions cost quite a bit to run, the subs we currently charge are a fraction of what it actually costs. As we move to longer days and more exciting opportunities our costs rise too. With this in mind we are announcing our new pricing structure to make it more sustainable for us as a charity but also so we can carry on providing these amazing services. In return we are working very hard behind the scenes to generate as much funding as possible, so we are in the best position.

So as of the 31st January 2022 the following prices will come in to effect:

Standard session (usually 2hrs) at the Hub £7.50, activities where we bring in an external provider (e.g. live animal experience or virtual reality) £12.50

Full day session (up to 6 hours) at the Hub/activities in local community £20.00 (bring your own lunch) or £22.50 (lunch provided)

Monday Big Day Out – short term NHS funded activities, ticket/entry price and transport provided. Food not included. Plus, a **£10.00** suggested donation, to help support wider TOG costs.



Special TOG days out – variable cost, members to pay their ticket/entry price. Food not included. Transport provided by TOG. Plus, a **£10.00** suggested donation, to help support wider TOG costs.

We believe these prices are fair and sustainable for both our members and the charity. They will help us along our business plan and ensure stability in what are difficult times. We realise however we communicate this, a cost increase is in fact a cost increase. Our pledge is to support anyone who genuinely needs financial support, we are a click, phone call or email away so please do speak to one of the management team if you need assistance in this matter. We are here to support and encourage.

Kind regards,

Jo Adams Charity Manager